

Decrease the “hassle factor”

Access – make appts available, easy to make, answer the phone, link moms to care for newborns & family members

Financial barriers – assist patients with applications

Language barriers – make translators available, bilingual staff

Social barriers – understanding the importance of prenatal care & complications, assist patients with staying in the system (Healthy Start, Nurse Family Partnership), provide transportation

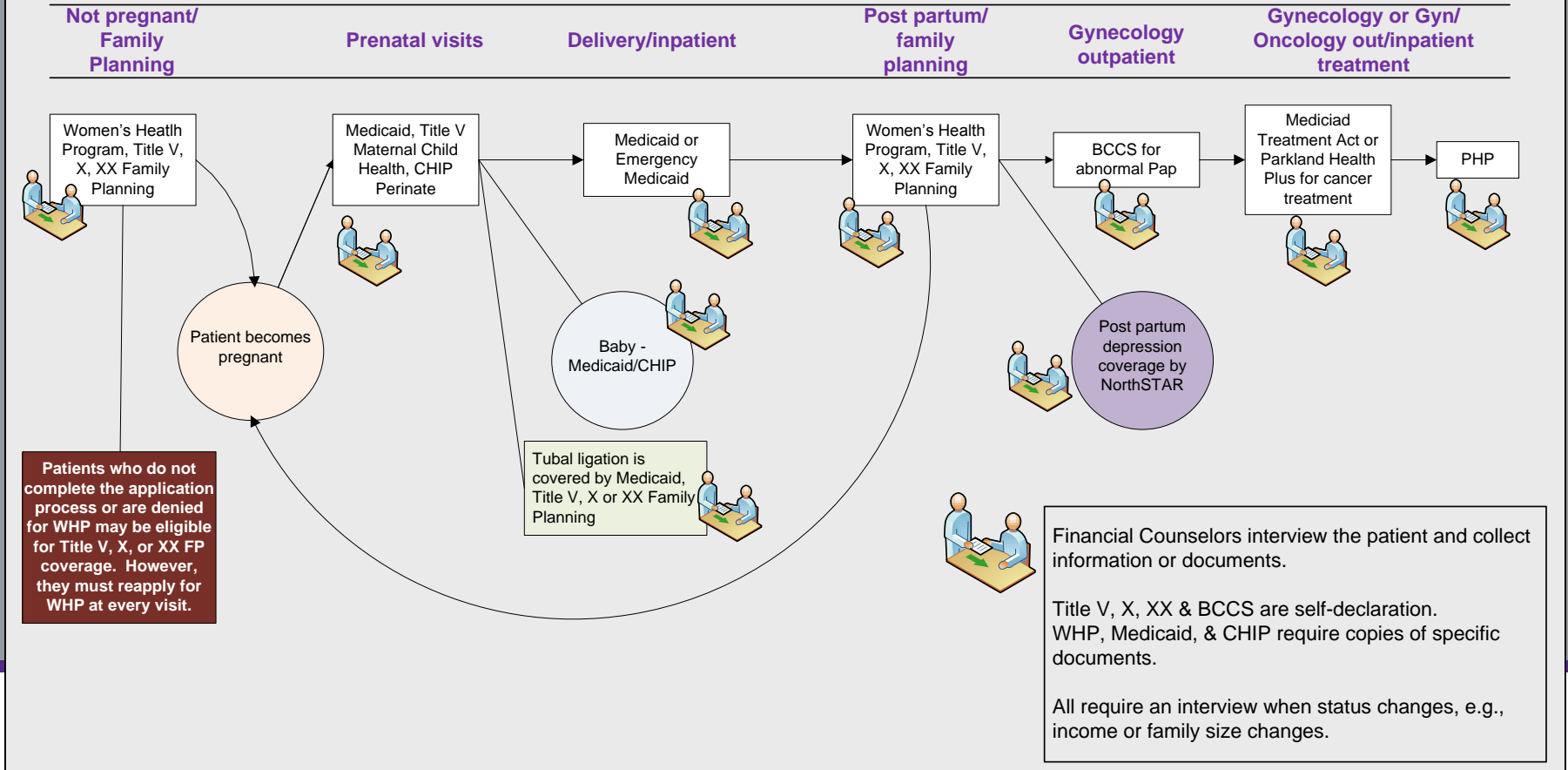
Consistency of care – protocols organize where patients get the care they need, provide standardized management and treatment plans.

Continuum of care – connect the services patients need, use grant programs to plug the holes



Parkland

WISH Continuum of Coverage



This would not happen without careful coordination between WISH Administration and UTSW medical staff.