



**UT** Benefits  
The University of Texas System

# EMPLOYEE

## Annual Enrollment & Resource Guide

FOR INSURANCE, RETIREMENT AND WELLNESS PROGRAMS

JULY 2024

A PUBLICATION OF  
THE OFFICE OF EMPLOYEE BENEFITS



# Annual Enrollment & Resource Guide

This special edition guide provides details on the benefits enrollment process and the uniform benefits plan for UT employees and their qualified dependents. It also contains important information you may wish to refer to throughout the year.

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## Important: Availability of Summary Health Information

Choosing a health coverage option is an important decision. To help you make an informed choice, your plan makes available a Summary of Benefits and Coverage (SBC), which summarizes important information about any health coverage option in a standard format, to help you compare across options. The Uniform Summary of Benefits and Coverage (SBC) provision of the Affordable Care Act requires all insurers and group health plans to provide consumers with an SBC to describe key plan features in a mandated format, including limitations and exclusions. The provision also requires that consumers have access to a uniform glossary of terms commonly used in health care coverage.

To review an SBC for your medical plan, visit the website [utbenefits.link/SBC](https://utbenefits.link/SBC). You can view the glossary at [utbenefits.link/CMSGlossary](https://utbenefits.link/CMSGlossary). To request a copy of these documents free of charge, you may call the SBC hotline at 855-756-4448.



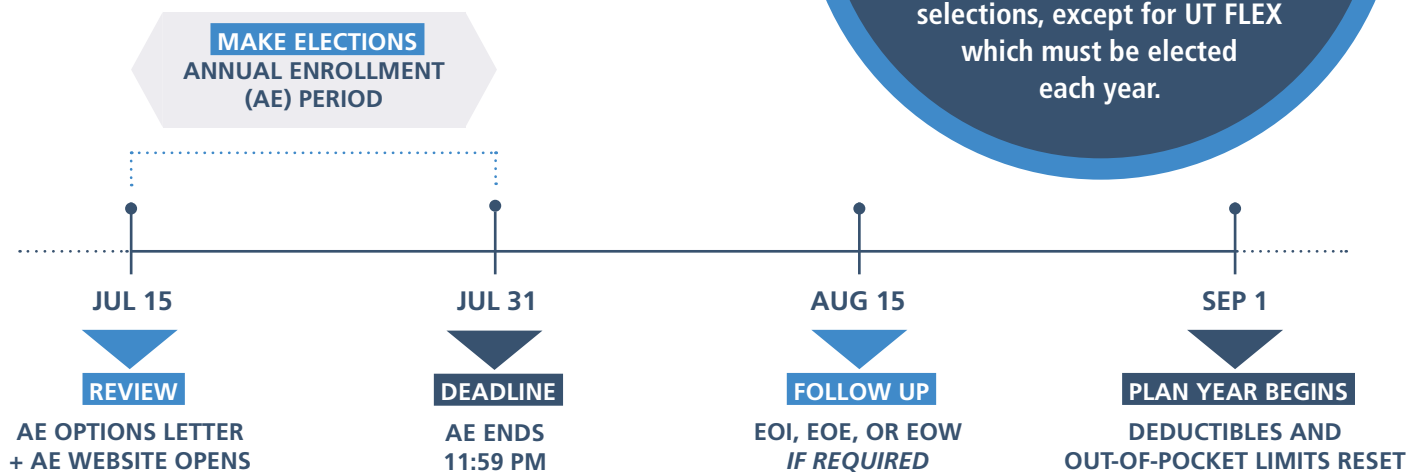
# UT Benefits for one. Health for UT System.

## IMPORTANT

Carefully review this guide for information about insurance plan premium rates, plan changes, and other Annual Enrollment details.

If you don't want to make any changes, you don't have to do anything to continue with your current plan selections, except for UT FLEX which must be elected each year.

## Annual Enrollment Timeline



## What to Expect in the New Plan Year

### SEPTEMBER 1, 2024

- New ID cards for any new plans elected. New **UT FLEX** debit card for healthcare account participants.
- Deductibles and limits start over. Watch for your first prescription fill to be more than you may be used to paying due to the new plan year deductible starting over.

### ONGOING: KEEP IN TOUCH




**YOUR ADDRESS** | Notify your institution about any changes to your contact information.

**CONTACT INFO** | Keep the Contact Information section of this newsletter to contact insurance vendors for plan information or your institution about your coverage.



# Annual Enrollment Detailed Timeline

REVIEW

<p>BY JULY 15</p>	 <p><b>REVIEW MAKE INFORMED BENEFITS CHOICES WITH RESOURCES AVAILABLE TO HELP YOU</b></p>	<p><b>Annual Enrollment Website available by July 15, 2024</b></p> <ul style="list-style-type: none"> <li>• Virtual and/or Annual Enrollment Meetings (at your institution)</li> <li>• Insurance vendors available for plan-specific questions (see information on OEB Virtual Annual Enrollment website and Contacts at the end of this publication)</li> </ul> <p><a href="http://www.utsystem.edu/benefits">www.utsystem.edu/benefits</a></p>
<p>JULY 15 – 31</p>	 <p><b>MAKE ELECTIONS ANNUAL ENROLLMENT PERIOD</b></p>	<p><b>July 15 – July 31, 2024</b></p> <p><b>UT Benefits Enrollment Options email or letter delivered by July 15</b> lists current coverage, options for coverage for the next plan year beginning September 1, 2024, and instructions for making changes online.</p> <p><b>During this period, you can:</b></p> <ul style="list-style-type: none"> <li>• Make changes to your benefits,</li> <li>• Apply for long or short term disability insurance without EOI,</li> <li>• Enroll in voluntary term life insurance up to 10X your salary with EOI,</li> <li>• Add or remove dependents,</li> <li>• Enroll in UT FLEX,</li> <li>• Change coverage options for certain plans, and</li> <li>• Register for the UT Living Well platform, powered by Limeade.</li> </ul> <p>This is a good time to update other items if you've had changes during the year, like:</p> <ul style="list-style-type: none"> <li>• Contact information,</li> <li>• Tobacco user status,</li> <li>• Beneficiary information, and</li> <li>• This is also a good time to review your voluntary retirement current elections at <a href="http://utbenefits.link/RetirementManager">utbenefits.link/RetirementManager</a></li> </ul>
<p>BY AUGUST 15</p>	 <p><b>FOLLOW UP COMPLETE EOI, EOE, OR EOW (IF REQUIRED)</b></p>	<p><b>Deadline Thursday, August 15, 2024</b></p> <p>Evidence of Insurability (EOI) is required to increase employee voluntary group term life up to 10X salary.</p> <p><b>PLEASE NOTE – for this 2024 Annual Enrollment ONLY: no EOI needed (guaranteed issue) for Short or Long Term Disability, effective 9/1/2024</b></p> <p>Evidence of Eligibility (EOE) is required when you enroll your spouse or a dependent for the first time on any plan.</p> <p>Evidence of Waiver (EOW) is required if you waive <b>UT SELECT™</b> medical coverage and wish to apply premium sharing to pay for other eligible coverage.</p>

## Keep Your ID Cards

Keep your ID cards for insurance plans you did not change.

If you enroll in a new insurance plan type during Annual Enrollment or you change the plan you are currently enrolled in (such as from Vision to Vision Plus), you will receive a new insurance ID card prior to the start of the 2024-2025 plan year.

# Out-of-Pocket Premiums for 2024-2025



REVIEW

Please review the premium rate changes carefully. Age and salary-based premiums may change depending on your age and salary as of September 1, 2024.

## VOLUNTARY GROUP TERM LIFE RATES

Please be sure to review the rate associated with your age as of September 1, 2024.

PLAN	EMPLOYEE	EMPLOYEE & SPOUSE	EMPLOYEE & CHILD(REN)	EMPLOYEE & FAMILY
	PREMIUMS			
<b>UT SELECT Medical FULL-TIME</b>	\$0 <i>no change</i>	\$335.94 \$23.44 <i>increase ▲</i>	\$351.36 \$24.52 <i>increase ▲</i>	\$661.56 \$46.16 <i>increase ▲</i>
<b>UT SELECT Medical PART-TIME</b>	\$390.12 \$27.22 <i>increase ▲</i>	\$930.54 \$64.92 <i>increase ▲</i>	\$872.30 \$60.86 <i>increase ▲</i>	\$1,388.22 \$96.86 <i>increase ▲</i>
<b>UT SELECT Dental</b>	\$28.52 <i>no change</i>	\$54.14 <i>no change</i>	\$59.66 <i>no change</i>	\$84.84 <i>no change</i>
<b>UT SELECT Dental Plus</b>	\$61.40 <i>no change</i>	\$116.60 <i>no change</i>	\$128.66 <i>no change</i>	\$183.30 <i>no change</i>
<b>DeltaCare Dental HMO</b>	\$8.71 \$0.09 <i>decrease ▼</i>	\$16.56 \$0.18 <i>decrease ▼</i>	\$18.31 \$0.19 <i>decrease ▼</i>	\$26.14 \$0.26 <i>decrease ▼</i>
<b>Superior Vision</b>	\$5.02 <i>no change</i>	\$7.90 <i>no change</i>	\$8.10 <i>no change</i>	\$12.84 <i>no change</i>
<b>Superior Vision Plus</b>	\$7.64 <i>no change</i>	\$11.98 <i>no change</i>	\$12.82 <i>no change</i>	\$18.10 <i>no change</i>
<b>Tobacco Premium Program</b> \$0 to \$90 per month based upon tobacco user status				

Basic Coverage package includes medical, prescription, \$50K Basic Life, and \$50K Basic AD&D for employees.

## EMPLOYEE RATE CHART

AGE OF SUBSCRIBER ON 9/01/24	RATE PER \$1,000 COVERAGE
15 - 19	\$0.035
20 - 24	\$0.035
25 - 29	\$0.035
30 - 34	\$0.035
35 - 39	\$0.045
40 - 44	\$0.059
45 - 49	\$0.092
50 - 54	\$0.142
55 - 59	\$0.221
60 - 64	\$0.345
65 - 69	\$0.616
70 - 74	\$0.713
75 - 79	\$0.884
80 - 84	\$1.549
85 - 90	\$1.549
90 and over	\$1.549

Employee spouse rates available in *My UT Benefits*.

## VOLUNTARY ACCIDENTAL DEATH & DISMEMBERMENT

MONTHLY PREMIUM RATE
\$0.12 per \$10,000 coverage

## SHORT-TERM AND LONG-TERM DISABILITY

MONTHLY PREMIUM RATES	
SHORT TERM DISABILITY	\$0.30 per \$100 of monthly income
LONG TERM DISABILITY	\$0.34 per \$100 of monthly income





# UT SELECT™ Medical Plan Overview for 2024-2025

REVIEW

The 2024-2025 benefits plan year begins on September 1, 2024, and for the core **UT SELECT** medical plan, there are no benefits changes this year related to deductibles, copayments or coinsurance. There is a plan design change to the Progyny fertility benefit which is outlined below.

For the **UT SELECT** medical plan, full-time benefits eligible employees will continue to receive their coverage at no cost, and part-time benefits eligible employees receive 50% premium sharing.

For dependents covered on the plan there is a slight premium rate increase. Please see the premium rate table within this newsletter for details.

Note: The **UT SELECT** Medical plan with its plan design structure continues to maintain a Gold Level plan rating according to the Affordable Care Act. This rating is significant as it validates the plan provides a high level of coverage and meets standards where the overall insurance plan pays 80% or more of costs.

## NEW UT SELECT WAIVER GUIDELINES ANNOUNCED

Effective September 1, 2024, UT employees enrolled in a TRICARE Health Plan or outside Medicare plan are eligible to waive the **UT SELECT** or **UT CARE** Medical insurance plan and utilize up to 50% of available premium sharing to pay premiums for Dental insurance, Vision insurance, and Accidental Death and Dismemberment insurance.

Please be aware that waiving your UT Medical Basic Coverage Package means you and any dependents are no longer enrolled in the medical plan, the prescription drug plan, or have \$50,000 in Basic Life and Basic Accidental Death and Dismemberment insurance.

Note: Veterans Affairs (VA) Healthcare benefits do not qualify to waive the **UT SELECT** medical plan.

## PLAN DESIGN CHANGE FOR UT SELECT PROGYNY BENEFIT

The Progyny fertility benefit offers inclusive and comprehensive treatment coverage leveraging the latest technologies and treatments, access to high-quality care through a premier network of fertility specialists, and personalized emotional support and guidance from dedicated Patient Care Advocates (PCAs).

Progyny's mission is to make dreams of parenthood come true through a healthy, timely, and supported family building journey. The benefit is designed to support all paths to parenthood, removing barriers to care so you and your doctor can create the customized treatment plan that is right for you. The program bundles all the individual services, tests, and treatments you may need into a Progyny Smart Cycle. That means you won't run out of coverage mid treatment cycle, and you can focus on the most effective treatment plan for you. The **UT SELECT** Progyny benefit allows members to have access to the following:

- (2) Smart Cycles per lifetime; flexible coverage to pursue your unique path to parenthood
- Progyny Rx (integrated fertility medication coverage)
- Fertility Preservation (egg and sperm freezing coverage)
- Donor Tissue Purchase (egg and sperm coverage)
- In order to sustain the success of the Progyny benefit and to account for the costs of associated services, the following changes are being made to the benefit effective September 1, 2024:
  - \$1,000 deductible (instead of up to \$3,000 in Smart Cycle copayments);
  - 20% coinsurance;
  - Out-of-pocket annual maximum of \$10,000.

To access the Progyny benefit, the person(s) receiving fertility treatment must have been continuously enrolled for 12 months in an employee health plan offered through The University of Texas System. Enrollment in the Student Health Plan does not count towards the 12 months of continuous coverage. To learn more and activate your benefit, you can reach out to your dedicated PCA at **844-535-0711**.



# UT Health Network

## Enhanced Benefit Tier for UT SELECT™ Medical



The UT Health Network is part of an enhanced plan design for the UT SELECT Medical plan. When receiving services from certain UT providers and certain UT medical facilities, UT SELECT Medical plan participants will save on out-of-pocket costs.

### HOW DOES THE UT HEALTH NETWORK BENEFIT WORK?

The UT Health Network benefit tier features lower copays and coinsurance when you visit a participating UT provider at a participating UT facility. You can also save on provider charges when treatment is received from a participating UT provider at a non-participating facility.

	UT HEALTH NETWORK BENEFIT	UT SELECT IN-NETWORK BENEFIT
PRIMARY CARE	\$20 copay	\$30 copay
SPECIALIST	\$40 copay	\$50 copay
EMPLOYEE CLINIC	\$10 copay	\$30 copay
DEDUCTIBLE	\$600	\$600
COINSURANCE	10%	20%
INPATIENT COPAY	Deductible plus 10% coinsurance	\$200 / day (\$1,000 max/admission) plus 20% coinsurance

### WHERE CAN I RECEIVE SERVICES UNDER THE UT HEALTH NETWORK?

Services received at participating UT facilities and Employee/Nursing Clinics offer the greatest savings under the UT Health Network.

### WHO IS PARTICIPATING IN THE UT HEALTH NETWORK?

- UT Medical Branch Galveston facilities & providers;
- UT Health Northeast (Tyler) facilities & providers;
- UT Rio Grande Valley providers and facilities;
- UT Austin, UTHealth Houston, and UT Health San Antonio Employee & Nursing Clinics and University Health System in San Antonio; and
- UT Dallas Callier Center for audiology and hearing aids.

The UT Health Network benefit is not available at this time for services received from UT Southwestern, or UT MD Anderson Cancer Center physicians or facilities. Your regular UT SELECT Medical in-network benefits apply for these providers and locations.

You can log into Blue Access for Members to access the Provider Finder® specific to UT SELECT Medical, where participating providers and facilities are clearly marked as being part of the UT Health Network. You must be logged in to see the “UT Health Network” designation – [www.bcbstx.com/ut](http://www.bcbstx.com/ut).

### BENEFITS EXAMPLES

Your UT Health Network benefit applies depending on the status of the provider and facility as shown below.

- **Visit to a Participating Employee or Nursing Clinic**  
Member pays \$10 copay.
- **Office Visit with a UT Provider (at any Facility)**  
Member pays office visit copay of \$20 or \$40.
- **Inpatient or Outpatient Services with a UT Provider at a participating UT Facility**  
Member pays regular \$600 deductible, 10% coinsurance on provider and facility charges, and a \$0 inpatient/\$200 outpatient copay.
- **Inpatient or Outpatient Services with a UT Provider at a nonparticipating Facility**  
Member pays regular \$600 deductible, 10% coinsurance on provider charges, 20% coinsurance on facility charges, and \$200 facility copay per day (\$1,000 maximum per admission).

Your prescription drug benefits are included as part of your **UT SELECT** medical plan and the prescription plan is administered by Express Scripts, Inc.

There are no plan design changes to the **UT SELECT** Prescription plan this plan year. Deductibles and copayment amounts will remain the same for the new plan year beginning September 1, 2024.

We want to remind members there are a number of ways to help you maximize your prescription benefit and save you money. These options include filling 90-day maintenance medications via home delivery and at certain retail locations and substituting generic medications when available.

### **REMINDER: MORE OPTIONS AVAILABLE FOR FILLING YOUR 90-DAY MAINTENANCE MEDICATIONS**

As part of your **UT SELECT** prescription benefit, you have access to a more convenient and money- saving feature for your maintenance medications (those drugs you take regularly for ongoing conditions). Through your plan, you could pay less when you fill a 90-day supply of your maintenance medications at a participating pharmacy (Express Scripts home delivery, Walgreens, and The University of Texas pharmacies) than you would pay for three 30-day supplies at a non-preferred retail pharmacy.

There are Two Ways to Save on Your Maintenance Prescriptions

1. For savings and convenience, take advantage of home delivery from the Express Scripts Pharmacy. Get 90-day supplies of your medications delivered direct to you, safely and securely, with free standard shipping.  
Log in at [express-scripts.com/ut](https://www.express-scripts.com/ut) or call the number listed on the back of your member ID card to learn how to get started with home delivery. Express Scripts can contact your doctor to have a new 90-day prescription sent right to you.
2. Or, you can fill your maintenance prescriptions at a nearby Walgreens or UT pharmacy. The pharmacist will contact your doctor to get a new 90-day prescription or will transfer your current 90-day prescriptions.

**Your copayment for your 90-day supply will be the same whether you fill your prescriptions through Express Scripts home delivery or at a participating Walgreens or UT pharmacy.**

If you have questions about the 90-day maintenance medication benefit or want assistance to help you get started, call Express Scripts at **(800) 818-0155** 24 hours a day, 7 days a week.

### **REMINDER: MID-YEAR FORMULARY CHANGES**

While mid-year formulary changes don't occur frequently, it is possible that a medication can change co-pay tiers during the plan year. For more information on what your cost will be please use the member website at [www.express-scripts.com](https://www.express-scripts.com) where you can run drug coverage checks to see your cost.

### **WHAT TO KNOW ABOUT SPECIALTY MEDICATIONS**

If you or a family member is diagnosed with a chronic condition, you may be prescribed a drug classified as a specialty medication. Conditions requiring treatment with specialty medications are hemophilia, multiple sclerosis, cancer and many others..

Your **UT SELECT** plan covers specialty medications through Express Scripts' specialty pharmacy Accredo. Accredo's specialty-trained pharmacists and nurses work with your doctors to provide you with hyper-focused care and support throughout your treatment, which includes:

- Clinical support around the clock with specialty-trained pharmacists and nurses available 24/7 to answer any questions,
- Nurses to provide one-on-one support to help you administer your medication;
- And assistance to get you your medication and supplies delivered to you with free shipping at no additional charge.

### **UT HEALTH INSTITUTIONS SPECIALTY PHARMACIES**

Many UT Health institutions have a specialty pharmacy onsite. If you've been prescribed a specialty medication, ask your UT pharmacy today if you're able to fill your specialty prescription there for added convenience and support.



## A HEALTH ADVOCATE CAN HELP GUIDE YOU THROUGH THE HEALTH CARE PROCESS

We know the key to helping members partner with their health plan is to ensure awareness and access. A BCBSTX Health Advocate helps **UT SELECT™** participants by:

- Connecting members to providers;
- Sorting out complex cases for members;
- Helping employees and retirees understand their health benefits;
- Helping participants shop for quality, lower-cost health care; and
- HAS representatives are available 24/7 to provide expert level customer service and assistance.

Health Advocates are ready to help. Just call a health advocate at **866-882-2034** or download the BCBSTX app to chat live with a health advocate today. They can assist you in coordinating your care through the offered programs.

*\*Health advocates do not replace the care of a doctor and you should talk to your doctor about any medical questions or concerns.*

## VIRTUAL VISITS POWERED BY MDLIVE®

Getting sick after hours or on weekends used to mean a lengthy, costly trip to the emergency room or urgent care center. Your medical provider, including UT Health providers, may offer telehealth consultations by phone or video. If they don't, MDLIVE®, offers 24/7/365 access to virtual visits for your primary care and behavioral health needs. You don't have to leave the comfort of your own home to talk to a doctor, and best of all, your virtual visit with MDLIVE® has a \$0 copay!

With virtual visits, you get:

- 24/7 access to independently contracted, board-certified doctors;
- Access via online video, mobile app or telephone; and
- E-prescriptions sent to your local pharmacy, when appropriate.

Virtual visit doctors can treat a variety of health conditions, including:

- Allergies,
- Asthma,
- Behavioral Health, including family counseling,
- Colds and flu,
- Ear problems (age 12+),
- Fever (age 3+),
- Nausea,
- Pink eye,
- Rash, and
- Sinus infections.

Download the MDLIVE® app now and register. It's simple and you just need your first name, date of birth, and BCBSTX member ID number (found on your ID card). For more information about MDLIVE®, contact a health advocate at **866-882-2034** or visit **MDLIVE.com/bcbstx** for more information.

*\*In the event of an emergency, this service should not take the place of an emergency room or urgent care facility. Proper diagnosis should come from your doctor and medical advice is between you and your doctor.*

MDLIVE®, an independent company, operates and administers the virtual visits program and is solely responsible for its operations and that of its contracted providers.

## HEADWAY BEHAVIORAL HEALTH FITS YOUR NEEDS

If you're ready to see a mental health specialist but are overwhelmed by the process, you're not alone. With Headway, you can find the right fit with a specialized provider from over 4,000+ mental health clinicians committed to providing high quality care across Texas. Through an easy-to-use platform, you can find providers who accept your **UT SELECT**.

Medical insurance and book and manage appointments and even pay directly through the Headway website.

Want more information? Go to **headway.co/m/bcbstx**. For a list of additional behavioral health resources visit **utbenefits.link/stressless**.

## LEARN TO LIVE, BASED ON COGNITIVE BEHAVIORAL THERAPY (CBT)

Learn to Live (L2L) is a behavioral health digital platform available to **UT SELECT™** members which offers condition-specific programs, each delivered in a user-paced multimedia experience. Services are also available on demand with the options for one-to-one clinician coaching services.

The seven self-directed programs are available in English and Spanish:

- Depression
- Stress, Anxiety & Worry
- Social Anxiety
- Insomnia
- Panic
- Resilience
- Substance Use

### How to Register

There are two ways to enroll.

Visit the BCBSTX **Blue Access for Members** website to enroll and complete a comprehensive clinical assessment (confidential).

1. **UT SELECT** members log in at **bcbstx.com/ut**
2. Click **Wellness**
3. Choose **Learn to Live**

Or, visit the **Learn to Live** website and follow these steps to enroll.

1. Go to **www.learntolive.com/welcome/BCBSTX**
2. Enter Access Code: **BETTERME**
3. Once you enter the access code, you will be prompted to enter your **BCBSTX identification number**

If you have questions, **UT SELECT** members can call a **Health Advocate** at **(866) 882-2034**.



# Continue Using these Powerful Resources, *continued*

## About L2L

Learn to Live (L2L) offers customized, user-paced, online programs based on the proven principles of Cognitive Behavioral Therapy (CBT). The programs are confidential, accessible anywhere, and based on years of research showing online CBT programs to be as effective as face-to-face therapy.

If you are in need of a behavioral health specialist you can find a list of providers by login into the BCBSTX Blue Access for Members for **UT SELECT** and **UT CARE™** members.

**If you are in crisis, call the national hotline at 1-800-273-TALK (8256) or call 911 if you feel you are in immediate danger.**

## OVIA HEALTH: A DIGITAL SUPPORT PROGRAM

Ovia Health (for **UT SELECT** participants only) provides maternity, family, and menopause apps to support you through your entire parenthood journey. These apps are included with your **UT SELECT** health plan, offered through Blue Cross and Blue Shield of Texas (BCBSTX).

With Ovia, you'll have access to enhanced, personalized health and wellness features:

- **Health assessment and symptom tracking** | Receive alerts and predictive, personal coaching when Ovia detects a potential medical issue.
- **More than fifty physician-developed clinical programs to help you be as healthy as possible** | Engage with personalized health and wellness programs to help you navigate infertility, sexual health, birth planning, preterm delivery, mental health, breastfeeding, and more.
- **Menopause Component with Comprehensive health tracking and data feedback** | Ability to track symptoms, moods, sleep, exercise, nutrition, medications, relationships and more in order to keep record and recognize patterns. Personalized data feedback based on what was tracked will educate on potential triggers of symptoms and help identify less commonly known symptoms as coming from menopause.
- **Unlimited 1-on-1 coaching** | Message instantly with Registered Nurse health coaches to ask all your questions.
- **Career and return-to-work programs** | Find coaching and career advice for preparing for maternity leave, returning to work, and being a working parent.

Download the app that's right for you:

<b>Ovia</b> – Support for reproductive health, fertility and menopause	<b>Ovia Pregnancy</b> – Ongoing support for your healthiest, happiest pregnancy	<b>Ovia Parenting</b> – Go to resource for family and working parents
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To create an account, choose **"I have Ovia Health as a benefit"** before tapping **"Sign up"** and make sure to select BCBSTX as your health plan and enter your employer name. You'll also need to enter your first and last name (as listed with your health plan), date of birth and ZIP code. Once you accept the terms and conditions, you're ready to explore Ovia!

You can also contact a health advocate at **866-882-2034** for more information or should you have any questions.

## OVERCOME BACK, KNEE, HIP, NECK AND SHOULDER PAIN WITH HINGE HEALTH

Hinge Health is an innovative digital health solution to help you get relief from back, knee, hip, neck and shoulder pain. The program is available at no additional cost to you and your covered dependents over the age of 18 who are enrolled in the **UT SELECT** health plan. Once enrolled in the program, you'll be paired with your personal health coach who will be with you every step of the way and tailor the program to your needs.

You'll also get the Hinge Health Welcome Kit, which includes a free tablet and wearable motion sensors that give real-time feedback while you do the exercises. The 12-week program only takes 45 minutes per week.

You can call a health advocate at **866-882-2034** for more information.

## SEASONS OF LIFE<sup>SM</sup>

Seasons of Life is a proactive outreach program offered through your **UT SELECT™** and **UT CARE™** benefits and Blue Cross and Blue Shield of Texas (BCBSTX) that provides personalized claims resolution assistance to you and your dependents who may be dealing with the death of a loved one.

When BCBSTX learns of a death, a specially trained customer advocate will send a handwritten sympathy card. This advocate will become your single point of contact for the duration of the program. You and/or your family can then contact the customer advocate at a time that is convenient for you to discuss any insurance-related matters.

BCBSTX will conduct a full review of the deceased's reimbursement history, claims status and customer service history before contacting you and/or your family, so the customer advocate can anticipate needs and ensure that compassionate help is available when it's needed most.

While the Seasons of Life program is launched proactively based on information provided to BCBSTX, please know that you and/or your dependents can contact a health advocate for assistance if needed. Simply call **866-882-2034**.

# Continue Using these Powerful Resources, *continued*



REVIEW

## ACCESS HOPE - CANCER CARE

Access Hope - Cancer Care offers all-around care for early identification to help members find risk factors or first signs of cancer through tests and/or data, individualized health care aimed at optimizing the cancer journey, and support identifying treatment procedures and approaches to cure or stop the progression of cancer.

## UT SELECT VENDOR PARTNER PLAN CHANGES

Two programs within the UT Benefits program will **no longer be available** September 1, 2024.

Due to lower than expected participation and a lack of return on investment and plan savings, effective September 1, 2024, **Omada** and **Livongo** will no longer be available through the **UT SELECT** plan.



# Dental Benefits

REVIEW

## DENTAL PLAN OPTIONS

UT System offers three dental plan options: two self-funded PPO plan options (**UT SELECT Dental** and **UT SELECT Dental Plus**) and a fully insured dental HMO option (DeltaCare USA), all administered by Delta Dental Insurance Company. There are no benefit changes on any of the plans, and the rates all remain the same.

## UT SELECT DENTAL PPO PLAN OPTIONS

PPO dental plans allow you to see any dentist, although your benefits go further if you choose a network dentist. While both PPO plans cover most of the same types of services and provisions, the premiums are different and the benefits are more enhanced in the **UT SELECT Dental Plus** plan. Compare the benefits closely to select the plan that best meets your or your family’s needs.

PLAN DESIGN FEATURES	UT SELECT DENTAL PPO	UT SELECT DENTAL PLUS PPO
DEDUCTIBLE	\$25 deductible	Plan pays deductible
ANNUAL BENEFIT ALLOWANCE	\$1,250 annual benefit maximum	\$3,000 annual benefit maximum
ORTHODONTICS	Separate \$1,250 lifetime orthodontic maximum	Separate \$3,000 lifetime orthodontic benefit maximum
NETWORK OPTIONS	Freedom to choose any licensed dentist. For maximum savings, choose from the Dental Preferred Organization (DPO). If you choose a provider outside of the DPO network, you may be subject to balance billing. Contact Delta Dental customer service to confirm the status of your dental provider.	Freedom to choose any licensed dentist. For maximum savings, choose from the Dental Preferred Organization (DPO). If you choose a provider outside of the DPO network, you may be subject to balance billing. Contact Delta Dental customer service to confirm the status of your dental provider.

BENEFITS AND COVERED SERVICES	UT SELECT DENTAL PPO	UT SELECT DENTAL PLUS PPO
DIAGNOSTIC & PREVENTIVE SERVICES	100%	100%
BASIC SERVICES	80%	100%
MAJOR SERVICES	50%	80%
ORTHODONTIC SERVICES	50%	80%

For additional information about the two **UT SELECT Dental** PPO plans briefly described above, please visit the Office of Employee Benefits website.

## DENTAL HMO – DELTACARE USA

The DeltaCare USA Dental Health Maintenance Organization (DHMO) plans require you to choose one dentist or dental facility to coordinate all your oral health needs. If you need to see a specialist, your primary care dentist will refer you; specialty care requires preauthorization. When you receive a dental service, you pay a fixed dollar amount for the treatment (a “copayment”). Diagnostic and preventive services have a low copayment or even no copayment. However, generally if you visit a dentist outside of the network, you may be responsible for the entire bill.

Limitations & exclusions apply. Contact Delta Dental for specific details about benefits and coverage at **800-893-3582**.

## DELTACARE USA PLAN DESIGN FEATURES

- Set copayments.
- No annual deductibles and no maximums for covered benefits.
- Low out-of-pocket costs for many diagnostic and preventive services (such as professional cleanings and regular dental exams).
- Upon enrollment into the DeltaCare USA plan, you must select a primary dentist. You may call Delta Dental at **800-893-3582** to find out if your current dentist is in the DeltaCare network. Do not make any appointments until you are certain that DeltaCare has confirmed a dentist for you and/or for each of your covered dependents.
- If you visit a dentist other than the one listed as your primary dental provider, your services may not be covered.

# Vision Benefits



## VISION PLAN OPTIONS

There are no changes to the vision plan design or to rates for the 2024-2025 plan year. You and your eligible dependents have the option to enroll in the basic plan or the Plus plan (offering enhanced benefits), both administered by Superior Vision. While both plans cover most of the same types of services, the Plus plan includes some additional benefit at a slightly higher premium. Compare the benefits closely to select the plan that best meets your or your family's particular needs. See below for some examples.

PLAN DESIGN FEATURES	SUPERIOR VISION PLAN	SUPERIOR VISION PLUS PLAN
ANNUAL EXAM COPAYMENT	\$35 COPAY	\$35 COPAY
FRAME ALLOWANCE	\$140	\$165
PROGRESSIVE LENS ALLOWANCE	Member pays difference between lined trifocals and progressive retail cost.	\$120
COVERED LENS OPTIONS	Standard lens options covered in full; additional options not covered	Standard lenses and additional lens options covered in full: <ul style="list-style-type: none"> <li>• Polycarbonates (dependent children to age 26)</li> <li>• Scratch coat</li> <li>• Ultraviolet coat</li> </ul>
NETWORK OF PROVIDERS	Best value provided when visiting a contracted Superior Vision provider. Please contact Superior Vision customer service before you receive services to confirm if your provider is in-network.	

For additional information about each of the current UT vision plans briefly described above, please visit the OEB website. Plan limitations and exclusions do apply for each of these plans. For specific details about plan benefits and coverage, please contact Superior Vision customer service at 844-549-2603.



# Blue Cross Blue Shield of Texas (BCBSTX) Ancillary Group Term Life and AD&D Insurance

## WHY YOU SHOULD CONSIDER LIFE INSURANCE THIS ANNUAL ENROLLMENT

Although we don't like to talk about it, the fact is that most people need life insurance to financially protect their family in case of premature death. If you were to pass away unexpectedly, would you want your family's financial standard of living to be better, worse or the same as it is today?

Americans' intent to purchase life insurance is at an all-time high. Thirty-one percent of consumers plan to purchase new life insurance as a result of the COVID pandemic.<sup>1</sup> Twenty-two percent of insured Americans (29 million) believe they need more life insurance. For those without life insurance, 59% say they need it, which represents 73 million Americans.<sup>2</sup>

Employees receive \$50,000 Basic Life and Accidental Death & Dismemberment (AD&D) benefits from Blue Cross and Blue Shield of Texas (BCBSTX) with their **UT SELECT™** Medical plan insurance. While Life insurance requires successfully passing Evidence of Insurability (EOI) to increase your coverage amount, AD&D insurance does not require EOI. You can elect up to 10X your annual salary for both types of coverage.

## ADDING VOLUNTARY LIFE THIS JULY DURING ANNUAL ENROLLMENT

Employees wishing to add or increase their Voluntary Life coverage may elect up to 10X their annual salary. In electing the coverage amount, you are required to complete and submit an Evidence of Insurability (EOI) application which captures the past and present health information of an applicant. This information is evaluated by the insurance carrier in order to determine eligibility for insurance coverage. Applications are either approved or denied based on the information requested and received. Please note, EOI applications must be completed and submitted by August 15, 2024.

**New!** Employees with a UT employee spouse may both cover dependent children and each other as spouses on voluntary life and AD&D. Adding voluntary spouse life requires EOI.

Don't forget, included with the Basic Life coverage, at no additional cost, are Beneficiary Resource Services™<sup>3</sup> and Travel Resource Services™<sup>4</sup>. Beneficiary Resource Services provides support to insureds and their families, including online will preparation, online funeral planning, and in-person counseling sessions. Travel Resource Services offers around-the-clock emergency and information services that can help you access emergency assistance when you are traveling 100 or more miles away from home.

**If you are unsure of how much life insurance is right for you, use the Life Insurance Needs calculator to get a recommendation from an independent source.**

To learn more about your BCBSTX life insurance coverage, please visit/contact [www.bcbstx.com/ancillary-ut/](http://www.bcbstx.com/ancillary-ut/).

\*Approved EOI is required for retired employees to add or increase their Voluntary Life benefit.

<sup>1-2</sup> 2022 Insurance Barometer Study. LIMRA and Life Happens. <https://www.limra.com/en/research/research-abstracts-public/2021/2021-insurance-barometer-study/>. Published April 25, 2022. Accessed May 19, 2022.

<sup>3</sup> Beneficiary Resource Services is provided by LifeWorks. LifeWorks is an independent organization that does not provide Blue Cross and Blue Shield of Texas or Dearborn Life Insurance Company products or services.

<sup>4</sup> Travel Resource Services is administered by Assist America, Inc. Assist America is an independent organization that does not provide Blue Cross and Blue Shield of Texas or Dearborn Life Insurance Company products or services. Assist America is solely responsible for the products and services associated with Travel Resource Services.

Insurance products issued by Dearborn Life Insurance Company, 701 E. 22nd St. Suite 300, Lombard, IL 60148. Blue Cross and Blue Shield of Texas is the trade name of Dearborn Life Insurance Company, an independent licensee of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

# Blue Cross Blue Shield of Texas (BCBSTX) Ancillary Group Term Life and AD&D Insurance, *continued*

## RATES FOR VOLUNTARY LIFE

Review the rate associated with your age as of September 1, 2024.

EMPLOYEE RATE CHART	
AGE OF SUBSCRIBER ON 9/01/2024	RATE PER \$1,000 COVERAGE
15 - 19	\$0.035
20 - 24	\$0.035
25 - 29	\$0.035
30 - 34	\$0.035
35 - 39	\$0.045
40 - 44	\$0.059
45 - 49	\$0.092
50 - 54	\$0.142
55 - 59	\$0.221
60 - 64	\$0.345
65 - 69	\$0.616
70 - 74	\$0.713
75 - 79	\$0.884
80 - 84	\$1.549
85 - 90	\$1.549
90 and over	\$1.549

Employee spouse rates available in *My UT Benefits*.

## VOLUNTARY ACCIDENTAL DEATH & DISMEMBERMENT

MONTHLY PREMIUM RATE
\$0.12 per \$10,000 coverage

## NEW! UPDATED PLAN DESIGN FOR ACCIDENTAL DEATH AND DISMEMBERMENT INSURANCE

The plan design for Accidental Death and Dismemberment insurance will change effective September 1, 2024. While the coverage maximum will remain the same (10X salary up to \$2,000,000), rather than choosing coverage in \$10,000 increment bands, employees will now select between 1X and 10X their annual compensation, up to \$2,000,000.

Current participants will have their current coverage converted and mapped forward to match the new plan design, rounded up to the nearest \$10,000. Dependent spouses can elect up to half the employee's election, up to a maximum of \$1,000,000, rounded down to the nearest \$10,000.

## BENEFICIARY DESIGNATIONS

The beneficiary designation often gets overlooked by participants in a group life insurance plan. Keep in mind that there is basic life insurance and AD&D included with enrollment in the **UT SELECT™** Medical plan. So, almost all our employees have at least that basic coverage and many have additional voluntary coverage.

While your current beneficiary information may be on file with our current carrier BCBSTX (formerly known as Dearborn National), you are encouraged to update it in the enhanced *My UT Benefits* platform for fast and easy online beneficiary management.

Online Beneficiary Management:

- Allows you to quickly designate and update beneficiary information anytime of the day or night;
- Helps avoid legal disputes and provides a safeguard for confidential information;
- Is offered to you at no charge; and
- Is secure and designed to protect privacy.

Beneficiaries can be changed as often as circumstances shift and your changes take effect immediately. Don't forget to update your beneficiary information when you experience important life events like marriage, divorce, or retirement. You'll have an online record of your life insurance designations,

## BENEFICIARY DESIGNATIONS FOR RETIREMENT PLANS

Also, please keep in mind that there is a separate beneficiary designation necessary for employees who participate in TRS. For those who participate in any of the voluntary UT Retirement savings plans or in ORP, you should contact your approved provider(s) to ensure your beneficiary information for those accounts is up to date as well. You can find contact information for all approved providers on the UT Retirement website at [utbenefits.link/retirementproviders](https://utbenefits.link/retirementproviders).

# Blue Cross Blue Shield of Texas (BCBSTX) Ancillary Short-term and Long-term Disability

A person has a three in ten chance of suffering a disabling illness or injury that would keep them out of work for three months or more during their career. Disability insurance replaces a portion of your income if you suffer a prolonged illness or non-work-related injury that prevents you from doing your job. BCBSTX Ancillary (formerly known as Dearborn National) provides short-term disability (STD) and long-term disability (LTD) insurance benefits for active UT System employees. This benefit is not available for dependents and is not for you to take time to care for an ill or injured family member.

**PLEASE NOTE:** Special Opportunity for Annual Enrollment period July 2024 – NO EOI required to enroll in STD and/or LTD plans!

Evidence of Insurability (EOI) is usually required when enrolling for STD or LTD during the Annual Enrollment period. EOI is an application process in which past and present health information of an applicant is provided to the insurance carrier in order to determine eligibility for insurance coverage. Applications are either approved or denied based on the information requested and received.

For the July 2024 annual enrollment, NO EOI is required for enrollment into UT disability plans through BCBSTX. Employees may enroll in the STD and/or LTD plans with no medical questionnaire. Coverage for all enrollments selected during the Annual Enrollment period will be effective on 9/1/2024. Enrollment into disability plans without EOI is a rare opportunity so this is a good time to consider this coverage.

## SHORT-TERM DISABILITY (STD)

The STD benefit is 60% of weekly earnings. The STD maximum benefit is \$850 per week and the elimination period is 7 days, or the exhaustion of your sick leave (whichever is longer).

DISABILITY INSURANCE MONTHLY PREMIUM RATES	
SHORT-TERM DISABILITY	\$0.30 per \$100 of monthly income
LONG-TERM DISABILITY	\$0.34 per \$100 of monthly income

## LONG-TERM DISABILITY (LTD)

The LTD benefit is 60% of your monthly earnings. The LTD maximum benefit is \$15,000 per month after 90 days of disability or the exhaustion of your sick leave (whichever is longer). The maximum period payable depends on your age at the time of disability.

AGE AT DISABILITY	MAXIMUM PERIOD PAYABLE
LESS THAN AGE 60	To age 65, but not less than 5 years
AGE 60 THROUGH 64	5 years
AGE 65 THROUGH 69	To age 70, but not less than 1 year
AGE 70 AND OVER	1 year

### IMPORTANT REMINDER

**Don't forget** – to participate in UT FLEX for 2024-2025, you *must* make your election through *My UT Benefits* online enrollment system during this year's Annual Enrollment period – even if you are a current UT FLEX participant.

# UT FLEX: Health & Dependent Day Care Accounts



REVIEW

Participating in the UT FLEX flexible spending account program is convenient, easy, and best of all, saves you money! Through your UT FLEX account, you can pay for eligible health care and dependent day care expenses using pre-tax dollars, which means you don't pay federal income or Social Security taxes on this money.

## NEW UT FLEX PLAN ADMINISTRATOR EFFECTIVE SEPTEMBER 1, 2024

Inspira Financial, after purchasing Maestro Health (Marpai), will become the new UT FLEX Flexible Spending Account (FSA) plan administrator effective September 1, 2024. Current participants can expect a smooth transition (see Transition Table) for their Health and/or Dependent Care Accounts, and new participants will enjoy the robust administration resources Inspira brings to its account holders.

## HOW MUCH MIGHT YOU SAVE BY PARTICIPATING IN UT FLEX?

	WITH AN FSA	WITHOUT AN FSA
ANNUAL SALARY	\$45,000	\$45,000
HEALTH CARE FSA CONTRIBUTION (PRE-TAX)	(\$1,500)	(\$0)
DEPENDENT CARE FSA CONTRIBUTION (PRE-TAX)	(\$4,000)	(\$0)
TAXABLE INCOME AFTER CONTRIBUTION AMOUNT	\$39,500	\$45,000
ESTIMATED TAXES WITHHELD (30.3%)*	(\$11,968)	(\$13,635)
POST-TAX INCOME	\$27,532	\$31,365
MONEY SPENT AFTER TAXES ON HEALTH CARE AND DEPENDENT DAY CARE EXPENSES	(\$0)	(\$5,500)
TAKE HOME PAY	\$27,532	\$25,865
<b>SAVINGS</b>	<b>\$1,667</b>	<b>\$0</b>

\*Based on 7.65% FICA and 30.3% tax rate.

**Note:** Please be advised that this example is for illustrative purposes only. These projections are only estimates of tax information and should not be assumed to be tax advice. Be sure to consult a tax advisor to determine the appropriate tax advice for your situation.

## UT FLEX HEALTH CARE REIMBURSEMENT ACCOUNT (HCRA)

With a UT FLEX HCRA, you can set aside up to \$3,200 per year in pre-tax dollars to pay for eligible health care expenses, including these common expenses:

- Deductibles, copayments, and coinsurance;
- Prescription drugs, insulin, and syringes;
- Dental exams, x-rays, fillings, crowns, and orthodontia;
- Eye exams, prescription eyeglasses, and prescription sunglasses;
- Contact lenses and cleaning solutions; and
- Hearing aids.

You can find details about eligible HCRA expenses online at the My UT Flex informational microsite [utbenefits.link/UTFLEXportal](https://utbenefits.link/UTFLEXportal).



## UT FLEX DEPENDENT DAY CARE REIMBURSEMENT ACCOUNT (DCRA)

You can set aside pre-tax dollars (up to \$5,000\* *per family* per calendar year) to pay for eligible expenses for dependent day care that allows you (and, if married, your spouse) to work, look for work, or go to school full time. Eligible expenses for care of qualified dependents include costs for:

- Before / after school care;
- Preschool or nursery school (for pre-kindergarten aged dependents);
- Summer day camp; and,
- Adult day care.

You can find complete details about qualified dependents and eligible DCRA expenses online at the MY UT Flex informational microsite [utbenefits.link/UTFLEXportal](https://utbenefits.link/UTFLEXportal).

## UT FLEX INSPIRA DEBIT CARD

HCRA participants receive a UT FLEX Inspira Debit Card to use which gives you several advantages, including:

- Improving your cash flow throughout the plan year by allowing you to directly access your account for eligible expenses rather than paying out of pocket and filing for reimbursement. You have direct access to your entire HCRA annual election amount beginning on the first day of the plan year (9/1/2024);
- Eliminating the need for you to complete claim forms or any other paperwork for most expenses;\* and,
- Ensuring that eligible purchases are automatically deducted from your available UT FLEX HCRA balance so you always know how much you have remaining in your account.

*\*Save all your receipts, especially those for dental and vision services which will likely require documentation to prove the service was medically necessary.*

## PHYSICIAN EXERCISE REFERRAL

Individuals with medical conditions that can be improved by physical activity (such as diabetes, hypertension, depression, and more) are able to receive reimbursement from their healthcare flexible spending account to pay for some exercise expenses. A Letter of Medical Necessity is needed from the physician advising the exercise. Details can be found online.

If you need more information about the UT FLEX accounts before you make your annual election, contact Inspira customer service by calling (844) UTS-FLEX (844-887-3539). Questions may also be emailed to [questions@inspirafinancial.com](mailto:questions@inspirafinancial.com).

### IMPORTANT

All 2024-2025 UT FLEX HCRA participants will receive a new UT FLEX debit card prior to September 1, 2024.

### UT FLEX MAXIMUMS AND IMPORTANT DATES

PLAN YEAR	HCRA ELECTION MAXIMUM	DCRA ELECTION MAXIMUM	USE DATE & CLAIM DATE
2024-2025 (Effective 9/1/2024)	\$3,200	\$5,000	HCRA Use Date: 11/15/2025 HCRA Claim Date: 11/30/2025
			DCRA Use Date: 8/31/2025 DCRA Claim Date: 11/30/2025

## UT FLEX TRANSITION

The University of Texas System is changing UT FLEX to a new platform powered by Inspira Financial. The transfer will be effective on the first day of your new plan year, **September 1, 2024**. Important details for you to know are included in the table below.

UT FLEX TRANSITION		
DATE	KEY REMINDER	WHAT YOU SHOULD DO?
August 31, 2024	Last day to submit claims to Maestro	Submit any outstanding claims incurred through 8/31/24
August 31, 2024	Last day to use your Maestro HCRA debit card	Your Maestro HCRA debit card should be disposed of as of 9/1/2024
September 1, 2024	Your 2024-25 HCRA is active on the Inspira platform, and you can begin using your Inspira debit card and filing claims	You can set up and start managing your account at <a href="https://myUTFLEX.com">myUTFLEX.com</a>
September 1, 2024	<b>Transition period begins</b> for 2023-24 plan year and your balances will be unavailable during this period	Any new claims will be paid using the 2024-25 plan year funds In mid-September we will adjust and apply any remaining funds from 2023-24 HCRA
September 16, 2024	<b>Transition period ends</b>	Log in to <a href="https://myUTFLEX.com">myUTFLEX.com</a> to review your Inspira 2024-25 account You will also be able to view your 2023-24 remaining balance
November 15, 2024	Last day you can <u>incur expenses</u> for your 2023-24 HCRA	Review your account balance on <a href="https://myUTFLEX.com">myUTFLEX.com</a>
November 30, 2024	Last day you can <u>submit claims</u> for your eligible out of pocket expenses for the 2023-24 plan year	Submit any remaining claims through <a href="https://myUTFLEX.com">myUTFLEX.com</a>



# UT Retirement: Annual Enrollment and Your Retirement Savings Opportunities

## FINANCIAL WELLBEING

Annual Enrollment is a great time to look at your long-term financial wellbeing as well as your family's health needs.

The University of Texas System can help you do that! The University offers both a UTsaver 403(b) Tax Sheltered Annuity and a 457(b) Deferred Compensation Plan that allows you to save above and beyond your mandatory retirement plans so that you can secure a healthy financial future.

### What the plans can do for you:

- Contributions as low as \$15 per month
- Limits as high as \$23,000 (\$30,500 if over 50) for each plan
- Enrollment available year-round
- Loans and hardship available for eligible expenses

### Exciting New Features:

- After-Tax Roth options available in the TSA and DCP plans.
- Qualified Birth and Adoption Distributions Available.
- Shelter vacation payouts in the TSA and DCP plans.

### What the UT approved retirement providers can do for you:

- One-on-One counseling appointments
- Campus and online education
- Lifecycle Funds for ease of self-investing
- A strong suite of low-cost funds to invest in, and
- Guidance to help you pick the right fund for you

## ARE YOU READY TO START SAVING?

The University of Texas has partnered with Retirement Manager to give you the tools you need to start building toward a secure financial future. *Retirement Manager* is a secure website that enables you to review your retirement savings and enroll or make changes at any time from the comfort of your home.

Retirement Manager is available 24 hours a day, 7 days a week.

You can use it to:

- Enroll in and make changes to your Retirement Programs at any time, all year round.
- View a summary of your Retirement Program balances.

If you have registered with UTRM before, you can log in directly using your existing credentials or you can log in through *My UT Benefits* via Single Sign On. If you have never registered with UTRM before, then you will need to establish a security profile before you can enroll or use the new Single Sign On option through *My UT Benefits*. The resources listed below should be helpful if you have any questions about getting started.

To learn more about your Retirement Plan options, please visit [www.utretirement.utsystem.edu](http://www.utretirement.utsystem.edu). Take advantage of these great opportunities and enroll today.

## MEET YOUR APPROVED PROVIDERS

The UT Retirement Program partners with our providers to ensure you have the resources you need. There are dozens of financial representatives in your area who will be glad to sit down with you and help you determine your best course of action.

### Corebridge Financial (Formerly VALIC Financial):

<https://www.corebridgefinancial.com/rs/utsystem>  
(800) 448-2542

### Fidelity

<http://www.netbenefits.com/ut>  
(800) 343-0860

### Lincoln

<http://www.lfg.com/ut>  
(800) 454-6265 \*8

### TIAA

<http://www.tiaa.org/public/tcm/utexas/home>  
(800) 842-2776

### VOYA

<http://utsaver.com/voya>  
(800) 584-6001

After making your annual enrollment elections, make sure to go back and click on the link to the UT System Retirement Programs website at [www.utretirement.utsystem.edu](http://www.utretirement.utsystem.edu) to learn more about the TSA or DCP plans, or to read about the services each provider makes available to you at no cost. You can even schedule an appointment with a financial advisor at your convenience. Take the opportunity to ensure that your financial health is just as robust as your physical health!



# Living Well Make It a Priority



The UT System Living Well program provides a variety of resources to enable employees, retirees, and dependents who participate in the **UT SELECT™** and **UT CARE™** Medical plan to take charge of their health and develop their own personal wellness program. Our mission is to improve the health and well-being of Texans through achieving optimal levels of health for University of Texas System employees, retirees and dependents at all institutions.

## UT LIVING WELL PLATFORM POWERED BY LIMEADE

The well-being and engagement platform is designed to help you achieve your physical, emotional, financial, and work well-being goals with personalized activities. Register at [ut.limeade.com](https://ut.limeade.com) and complete the Well-Being Assessment to personalize your experience.

Once you've registered, download the **UT Living Well app powered by Limeade ONE** (available for iOS or Android) and enter "UTX" or "University of Texas System" to get started.



The UT Living Well platform powered by Limeade is available to **UT SELECT** and **UT CARE** members (employees, retirees, and dependents) ages 18+.

## 24/7 NURSELINE

Get answers to your health care questions, information about major medical issues, chronic illness support, and lifestyle change support. **Call toll-free: (866) 882-2034**, 24 hours a day, 7 days a week.

## SPECIALIZED PHARMACISTS

If you take medications to treat high cholesterol, diabetes, or one of several other conditions, specialized pharmacists can answer your questions and offer improvements in the quality and affordability of your pharmacy care. **Learn more: (800) 818-0155.**

## EMPLOYEE ASSISTANCE PROGRAM

The Employee Assistance Program (EAP) provides resources to assist you dealing with concerns about your personal life or job performance.

## REIMBURSEMENT FOR EXERCISE EXPENSES

Individuals with medical conditions that can be improved by physical activity are able to receive reimbursement from their healthcare flexible spending account to pay for some exercise programs or equipment. A Letter of Medical Necessity is required for all exercise referrals.

## WELLNESS ACTIVITY CHALLENGES

Team up with colleagues in the wellness challenges hosted on the Living Well Platform for the opportunity to bring the coveted traveling trophy to your institution, earn points, and improve your fitness level.

## AIRROSTI

Airrosti providers are experts at diagnosing and rapidly resolving the source of your injury. Visits are available for the same copay as physical therapy.

## WONDR HEALTH

Wondr is a 100% digital weight loss program that teaches clinically-proven skills through weekly master classes. Program is available to all **UT SELECT** and **UT CARE** medical plan members 18 years old and above, including employees, retirees, spouses, and dependents who have not started a class within the last 12 months.

## TOBACCO CESSATION RESOURCES

The **UT SELECT** and **UT CARE** Medical plans offers members a variety of tobacco cessation resources at no out-of-pocket cost. These resources include professional counseling and pharmaceutical therapy.

## FITNESS DISCOUNT PROGRAM

This program offers **UT SELECT** and **UT CARE** members access to a variety of gyms throughout the state and virtual classes at a discounted monthly rate, plus the ability to switch facilities anytime. For more information, log on to Blue Access for Members (BAM), and select the icon for the Fitness Program.

## FINANCIAL WELLNESS

UT System provides many resources to help you learn about personal finances and how to plan for your retirement. We've partnered with five of the leading investment companies in the nation to provide representatives on your campuses to help you as you consider your future financial health.

## LEARN TO LIVE

Learn to Live (L2L) is a behavioral health digital platform available to **UT SELECT** and **UT CARE** members which offers condition-specific programs, each delivered in a user-paced multimedia experience. Services are also available on demand with the options for one-to-one clinician coaching services. The seven self-directed programs are available in English and Spanish:

- Depression
- Stress, Anxiety & Worry
- Social Anxiety
- Insomnia
- Panic
- Resilience
- Substance Use

Learn about all these programs at our Living Well website [utbenefits.link/livingwell](https://utbenefits.link/livingwell)



# Dependent Eligibility and Documentation

REVIEW

## ELIGIBILITY

Eligibility to participate in certain UT Benefits coverage as a dependent is determined by law. Eligible dependents are:

Your spouse; and

Your children under age 26 regardless of their marital status, including:

- biological children;
- stepchildren and adopted children;
- grandchildren you claim as dependents for federal tax purposes;
- children for whom you are named a legal guardian or who are the subject of a medical support order requiring such coverage; and
- certain children over age 26 who are determined by OEB to be medically incapacitated and are unable to provide their own support.

## IF YOU CURRENTLY COVER A DEPENDENT

who is also receiving premium sharing for coverage through a plan with Texas A&M, The Employees Retirement System of Texas, or The Teacher Retirement System of Texas, please choose to have that person covered under only one plan and make the appropriate enrollment changes at this time.

## Other Eligibility:

### Surviving Dependents | Incapacitated Dependents

#### SURVIVING DEPENDENTS

A surviving spouse or other benefits-eligible dependent may continue limited participation in the UT Benefits program following the death of a participating employee or retired employee, provided the employee has at least five (5) years of creditable service with either Teacher Retirement System of Texas (TRS) or the Texas Optional Retirement Program (ORP), including at least three (3) years as a benefits-eligible employee with UT System. A surviving spouse may only continue UT Benefits Medical, Dental or Vision coverage they are enrolled in at the time of the employee's death. They may not add coverage at that time, and if the coverage is ever dropped or terminated for non-payment, it may not be reinstated. Surviving dependents are not eligible for Premium Sharing. Coverage may continue for the remainder of the surviving spouse's life. A dependent child may continue until the child loses his or her status as a dependent child. The dependent of an individual who has not met the service requirements at the time of death may elect COBRA coverage for a period not to exceed 36 months.

#### OVERAGE INCAPACITATED DEPENDENTS

Enrolled children may remain eligible for UT Benefits as an incapacitated dependent if they are determined to be medically incapacitated at the time they age out of eligibility for coverage as a child under the program at age 26. An older dependent child who is determined to be medically incapacitated at the time a subscriber first becomes benefits eligible may be enrolled in the plan if the child was covered by the subscriber's previous health plan with no break in coverage. Please contact your institution's Human Resources or Benefits Office for additional information about covering incapacitated dependent children.

#### IMPORTANT NOTICE

Misrepresentation of dependent eligibility constitutes a policy violation that could result in consequences ranging from a reprimand to dismissal. Misrepresentation may also require that you reimburse benefits paid on behalf of an ineligible individual. Deliberate misrepresentation may constitute criminal fraud and could result in a referral to law enforcement.

# How to Change Your Benefits



ANNUAL ENROLLMENT PERIOD IS JULY 15 – 31

## REVIEW & LOGIN

By July 15 you will receive an email or letter titled *Your UT Benefits Enrollment Options*.

(Preferred browsers are Google Chrome, Safari, latest version of Microsoft Edge, and Firefox).

Go to > *My UT Benefits* link in your enrollment letter/email: [utbenefits.link/manage](https://utbenefits.link/manage)

- 1 Select the appropriate login option for Employees.

### All Active Employees

Log in with institution credentials (SSO)

- 2 Enter your campus information or select it from the list.

**My UT Benefits**

### Select your institution

This service requires you to authenticate with your home institution. Make a selection below and click continue.

Please don't bookmark this page

**Enter your organization's name**

**Continue**

Allow me to pick from a list

**Always follows this selection**

Never

One day

3 months

9 months

Need assistance? Email [help@utsystem.edu](mailto:help@utsystem.edu) with a description of the problem.

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# How to Change Your Benefits, *continued*

## MAKE ELECTIONS

ANNUAL ENROLLMENT PERIOD IS JULY 15 – 31		<p><b>3</b> You are taken to your campus page to log in with your usual campus username and password (how you log in to your computer)</p> <p>Example only (Each campus has its own login screen)</p> <p>Note: Some campuses may prompt you with an additional validation request.</p> <div style="border: 1px solid #ccc; padding: 10px; margin: 10px 0;"> <p>Username <input type="text"/></p> <p>Password <input type="password"/></p> <p><input type="checkbox"/> Don't Remember Login</p> <p><input type="button" value="Login"/></p> </div>
		<p><b>4</b> <b>View/Edit Annual Enrollment Changes</b></p> <p><b>IMPORTANT!</b> Make sure you are enrolling in the Annual Enrollment tab of the system, not the Current Benefits tab.</p> <p>Proceed through the workflow and make sure you SAVE your changes and COMPLETE ENROLLMENT.</p>
	<b>REVIEW YOUR CHANGES</b>	<p><b>5</b> You may view a confirmation statement within <i>My UT Benefits</i> online. You have until midnight July 31 to log into <i>My UT Benefits</i> and correct any errors. After July 31 you should contact your Human Resources office if you discover an error.</p>
BY JULY 31	<b>COMPLETE ANY NECESSARY DOCUMENTATION (EOI, EOE, EOW)</b>	Some changes require additional documentation (EOI, EOE, EOW) and review to take effect. You may receive additional notifications about the documentation until it is reviewed. Additional documentation must be submitted by August 15, 2024
	<p><b>CHANGES TAKE EFFECT ON SEPTEMBER 1</b></p> <p>Be aware that changes made during Annual Enrollment will take effect on September 1, 2024.</p> <p><b>EXCEPTION:</b> If EOI is required and has not been approved by September 1, changes will take effect on the approval date for that coverage.</p>	

## Important to Know...

### **BEFORE MAKING YOUR ELECTIONS, YOU MUST DECLARE OR UPDATE YOUR TOBACCO USER STATUS**

The Tobacco Premium Program (TPP) is an out-of-pocket premium of \$30 per month. It applies to subscribers and dependents aged 16 and over who are enrolled in a Medical plan and use tobacco products.

Before making election changes via *My UT Benefits*, you will be prompted to confirm tobacco user status for yourself and eligible dependents.

### **BE AWARE THAT CHANGES MADE DURING AE WILL TAKE EFFECT ON SEPTEMBER 1**

**EXCEPTION:** If EOI is required and has not been approved by September 1, changes will take effect on the approval date for Life Insurance or the first of the month following approval for Voluntary Life Insurance.



# Mobile App Instructions

FOLLOW UP

## DOWNLOAD THE APP TODAY!

View and update your information in the palm of your hand by using the **Benefitplace™ app** on your phone or tablet.

With the Benefitplace™ app you can:

- Quickly view benefit information and account balances
- Update benefits and dependents
- Receive personalized, communications and education on the go
- Store photos of your ID cards to make forms and office visits easy
- Use the document center to take pictures of and upload any required documentation

## INSTALL THE APP

1. **Install the Benefitplace™ app** from Google Play or the Apple App Store. Scan this QR code or go to [utbenefits.link/BenefitfocusApp](http://utbenefits.link/BenefitfocusApp)
2. **Enter the company ID** shown on this page for your institution
3. Log into your benefits using the **same username and password you use on your computer**



## LOGGING IN TO THE BENEFITPLACE™ APP

1. After entering your Company ID,
2. As an EMPLOYEE, you will use the 'Member Login' button, and
3. Select your campus location.

You are taken to your campus page to log in with your usual campus username and password (how you log in to your computer).

Go to Benefits & Accounts to view and update benefits. Make sure to **SAVE** any changes. You can screen shot your changes and view your confirmation statement.

INSTITUTION	MOBILE APP COMPANY ID
Stephen F. Austin	SFASU
UT Austin	UTAUSTIN
UT Arlington	UTARL
UT Dallas	UTDALLAS
UT El Paso	UTEP
UT HSC Houston	UTHHOUSTON
UT HSC San Antonio	UTHSA
UT HSC Tyler	UTHSCT
UT MD Anderson Cancer Center	MDANDERSON
UT Medical Branch	UTMBG
UT Permian Basin	UTPB
UT Rio Grande Valley	UTRGV
UT San Antonio	UTSA
UT Southwestern Medical Center	UTSWMC
UT System Administration	UTSADMIN
UT Tyler	UTT

# Evidence of Insurability DEADLINE FOR SUBMISSION IS AUGUST 15



FOLLOW UP

During this year's Annual Enrollment (AE) period, Evidence of Insurability (EOI) is required to enroll in 1X-10X salary for Employee Voluntary Group Term Life coverage or Voluntary Spouse Life coverage. THIS YEAR ONLY: no EOI is needed to enroll in the Short or Long Term Disability Plans.

## LIFE AND DISABILITY EOI

The *My UT Benefits* online system will automatically direct you to complete EOI electronically if you enroll online for employee benefits in the amount of 1X-10X salary. If you have trouble logging in, using or uploading documents to the system, call *My UT Benefits* Support at 844-870-0044, available M-F, 8 am to 5 pm CST. Otherwise, you may complete a paper form and submit it to the insurer. You can view and print the life and disability EOI forms online at [utbenefits.link/EOIForm](https://utbenefits.link/EOIForm).

### Important Notes:

- EOI is *not* required for enrollment in the **UT SELECT™** Medical plan.
- THIS YEAR ONLY: no EOI is needed to enroll in the Short or Long Term Disability Plans. An EOI will be required to enroll in Disability Plans in future Annual Enrollments.
- The deadline for submitting electronic EOI is **August 15**.
- Paper EOI forms submitted via U.S. Mail must be postmarked by **August 15**. You can view and print the life and disability EOI forms online at [utbenefits.link/EOIForm](https://utbenefits.link/EOIForm).
- You can also request a form from your institution's HR or Benefits Office. Contact information for the UT HR/Benefits Offices is available at the end of this booklet.

# Evidence of Eligibility DEADLINE FOR SUBMISSION IS AUGUST 15

## DOCUMENTATION – EVIDENCE OF ELIGIBILITY

When requesting to add a dependent for the first time to your UT Benefits coverage, you must provide appropriate supporting documentation demonstrating Evidence of Eligibility (EOE). You should be prepared to provide copies of relevant documents. Depending on the relationship and circumstances, appropriate documentation may include items such as a marriage certificate, a birth certificate, completed adoption paperwork, or other legal documents.

The *My UT Benefits* online system offers the convenience of submitting documents electronically when adding NEW dependents to your benefits coverage during Annual Enrollment. To do this, you simply upload clear, legible digital images (scanned documents or photographs) of required

documents directly through *My UT Benefits* as evidence of your dependent's eligibility. Additional information will be available when you log into *My UT Benefits*, including FAQs about the documentation upload process. There is a separate tab for dependent information to help you more easily find details that you may need.

If you have trouble logging in, using or uploading documents to the system, call *My UT Benefits* Support at 844-870-0044, available M-F, 8AM to 5PM CST.

# Evidence of Waiver DEADLINE FOR SUBMISSION IS AUGUST 15

## DOCUMENTATION – EVIDENCE OF WAIVER

When requesting to waive your Basic Coverage Package (which includes the **UT SELECT™** medical plan coverage and the basic Term Life and ADD benefits) to apply the premium sharing to pay for other eligible coverage, you must submit appropriate documentation of other non-state group health plan coverage no later than August 15th to demonstrate valid Evidence of Waiver (EOW). You should be prepared to provide copies of relevant documents. Depending on the circumstances, appropriate documentation may include a letter from another employer's HR/Benefits office that displays information about their group medical insurance such as name of subscriber, effective date, names of dependents and their effective dates on the coverage, etc.

The *My UT Benefits* online system offers the convenience of submitting documents electronically during Annual Enrollment. To do this, you simply upload clear, digital images (scanned documents or photographs)

of required documents directly through *My UT Benefits* as evidence of your EOW. Additional information will be available when you log into *My UT Benefits*, including FAQs about the documentation upload process.

If you have trouble logging in, using or uploading documents to the system, call *My UT Benefits* Support at 844-870-0044, available M-F, 8AM to 5PM CST.

### NEW! Waiver Options

As previously noted in this newsletter, effective September 1, 2024, UT employees enrolled in a TRICARE Health Plan or outside Medicare plan are eligible to waive the **UT SELECT** Medical insurance plan and utilize up to 50% of available premium sharing to pay premiums for Dental insurance, Vision insurance, and Accidental Death and Dismemberment insurance.



# Changes During the Year

Outside of Annual Enrollment, you may not make changes to your benefits unless you have certain qualified change of status events. Examples of qualified life events are:

- marriage, divorce, annulment, or spouse's death;
- birth, adoption, medical child-support order, or dependent's death;
- significant change in residence if the change affects you or your dependents' current plan eligibility;
- change of job status affecting eligibility;
- change in dependent's eligibility (e.g., reaching age 26 – dependent children become ineligible for any coverage the month following their 26th birthday, or gaining or losing eligibility for any other reason); or
- significant change in coverage or cost of other benefit plans available to you and your family.

Not all life events allow all changes to all benefits. In general, your change must be consistent with your event. For example, if your spouse loses insurance through their employer, you may add them to your insurance. You **MUST** enroll in or make changes to benefits within 31 days of one of these change of status events.

## An employee

- whose dependent loses insurance coverage under the Medicaid or CHIP program as a result of loss of eligibility of either the employee or the dependent; or
- whose dependent becomes eligible for a premium assistance subsidy under Medicaid or CHIP may enroll this dependent in the basic coverage under UT Benefits, as long as the dependent meets all other UT eligibility requirements and is enrolled within 60 days from the date of the applicable event. If enrollment of the dependent is conditioned on enrollment of the retired employee, the retired employee will also be eligible to enroll.

## Nondiscrimination Notice

### DISCRIMINATION IS AGAINST THE LAW

The University of Texas System Office of Employee Benefits complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The UT System Office of Employee Benefits does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### The UT System Office of Employee Benefits provides:

Free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters, and
- Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Free language services to people whose primary language is not English, such as:
- Qualified interpreters, and
- Information written in other languages.

If you need these services, contact the UT System Office of Human Resources.

If you believe that the UT System Office of Employee Benefits has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **The UT System Office of Talent and Innovation, 210 W. 7th Street, Austin, Texas 78701, P: (512) 499-4587, F: (512) 499-4395, or [grp-hrsp@utsystem.edu](mailto:grp-hrsp@utsystem.edu)**. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the UT Office of Talent and Innovation is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at [www.hhs.gov/ocr/office/file](http://www.hhs.gov/ocr/office/file).


# Accessibility Requirements Notice



## Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 

## Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 

## Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 。


## Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.  번으로 전화해 주십시오

## Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالملجان. اتصل برقم 

## Urdu

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 

## Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 

## French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 


## Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं  पर कॉल कर।

## Laotian

ປິດຊາຍ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 

## Persian (Farsi)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم باشد. با  تماس بگیرید.

## German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer 

## Gujarati

ચુચના: જો તમે ગુજરાતી બોલતા હો, તો ન:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 

## Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 

## Japanese

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。  まで、お電話にてご連絡ください。

UT SELECT Medical 1-866-882-2034  
UT SELECT Prescription Drug 1-800-818-0155  
UT CARE Medicare Part D 1-800-860-7849 (TTY: 1-800-716-3231)  
UT SELECT Dental 1-800-893-3582  
UT FLEX 1-844-887-3539



## STEPHEN F. AUSTIN STATE UNIVERSITY

Human Resources  
(936) 468-2304  
Fax: (936) 468-1104  
benefits@sfasu.edu

## UT ARLINGTON

Office of Human Resources  
(817) 272- 5554  
Fax: (817) 272-6271  
benefits@uta.edu

## UT AUSTIN

Human Resources  
(512) 471-4772 or  
Toll Free: (800) 687-4178  
Fax: (512) 232-3524  
hrsc@austin.utexas.edu

## UT DALLAS

Office of Human Resources  
(972) 883-2221  
Fax: (972) 883-2156  
benefits@utdallas.edu

## UT EL PASO

Office of Human Resources  
(915) 747-5202  
Fax: (915) 747-5815  
annualenrollment@utep.edu

## UT HEALTH SCIENCE CENTER HOUSTON

Employee Benefit Services  
(713) 500-3935  
Fax: (713) 500-0342  
benefits@uth.tmc.edu

## UT HEALTH SAN ANTONIO

Office of Human Resources  
(210) 567-2600  
Fax: (210) 567-6791  
benefits@uthscsa.edu

## UT TYLER MAIN & HEALTH CAMPUSES

Human Resources  
(903) 566-7234  
Fax: (903) 565-5690  
benefits@uttyler.edu

## UT MD ANDERSON CANCER CENTER

Human Resources Benefits  
(713) 745-myHR (6947)  
Fax: (713) 745-7160

HRBenefits@mdanderson.org

MDARetirees@gmail.com

Faculty & Executive Benefits (FEB)  
(713) 792-7600  
Fax: (713) 794-4812  
FacExecBenefits@mdanderson.org

## UT MEDICAL BRANCH AT GALVESTON

Employee Benefits Services  
(409) 772-2630  
Toll Free: (866) 996-8862  
Fax: (409) 772-2754  
benefits.services@utmb.edu

## UT PERMIAN BASIN

Human Resources  
(432) 552-2753  
Fax: (432) 552-3747  
benefits@utpb.edu

## UT RIO GRANDE VALLEY Brownsville

Office of Human Resources-Benefits  
(956) 882-8205  
Fax: (956) 882-7476  
benefits@utrgv.edu  
**Edinburg**  
Office of Human Resources-Benefits  
(956) 665-2451  
Fax: (956) 665-3289  
benefits@utrgv.edu

## UT SAN ANTONIO

People Excellence  
(210) 458-4250  
Fax: (210) 458-4287  
hr@utsa.edu

## UT SOUTHWESTERN MEDICAL CENTER

Human Resources Benefits Division  
(214) 648-9830  
Fax: (214) 648-9881  
benefits@utsouthwestern.edu

## UT SYSTEM ADMINISTRATION

Office of Talent & Innovation  
(512) 499-4587  
Fax: (512) 499-4395  
grp-hrsp@utsystem.edu

## INSURANCE PLAN ADMINISTRATORS

### UT SELECT MEDICAL

(Blue Cross and Blue Shield of Texas)  
Group: 71778  
(866) 882-2034  
M-F 8:00 AM-6:00 PM CT  
[www.bcbstx.com/ut](http://www.bcbstx.com/ut)

### PRESCRIPTION DRUG PLAN

(Express Scripts)  
Group: UTSYSRX  
(800) 818-0155  
24hrs a day 7 days a week  
[www.express-scripts.com/ut](http://www.express-scripts.com/ut)

### MEDICARE PART D PRESCRIPTION PLAN

(Express Scripts)  
Group: 7454MDRX  
(800) 860-7849  
24hrs a day 7 days a week  
[www.express-scripts.com/ut](http://www.express-scripts.com/ut)

### UT FLEX

Inspira Financial  
(844) UTS-FLEX (887-3539)  
M-F 7:00 AM-7:00 PM CT  
Sat 9:00 AM-2:00 PM CT  
[utbenefits.link/UTFLEXportal](http://utbenefits.link/UTFLEXportal)

### LIVING WELL HEALTH PROGRAM

livingwell@utsystem.edu  
[www.livingwell.utsystem.edu](http://www.livingwell.utsystem.edu)

### UT SELECT DENTAL and UT SELECT DENTAL PLUS

(Delta Dental)  
Group: 5968  
(800) 893-3582  
M-F 6:15 AM-6:30 PM CT  
[www.deltadentalins.com/universityoftexas](http://www.deltadentalins.com/universityoftexas)

### DELTACARE USA DENTAL HMO

(Delta Dental)  
Group: 6690  
(800) 893-3582  
M-F 7:00 AM-8:00 PM CT  
[www.deltadentalins.com/universityoftexas](http://www.deltadentalins.com/universityoftexas)

### SUPERIOR VISION

Group: 026856  
(844) 549-2603  
M-F 7:00 AM-8:00 PM CT  
Sat 10:00 AM-3:30 PM CT  
[www.superiorvision.com/ut](http://www.superiorvision.com/ut)

### GROUP TERM LIFE, AD&D, AND DISABILITY

(Blue Cross Blue Shield Ancillary)  
Group: GFZ71778  
(866) 628-2606  
M-F 7:00 AM-7:00 PM CT  
[www.bcbstx.com/ancillary-ut](http://www.bcbstx.com/ancillary-ut)

## RETIREMENT PROVIDERS

### COREBRIDGE FINANCIAL

(800) 448-2542  
M-F 8:00 AM-7:00 PM CT  
[www.corebridgefinancial.com/utsystem](http://www.corebridgefinancial.com/utsystem)

### TIAA

(800) 842-2776  
M-F 7:00 AM-9:00 PM  
Sat 8:00 AM-5:00 PM CT  
[www.tiaa.org/utexas](http://www.tiaa.org/utexas)

### FIDELITY INVESTMENTS

(800) 343-0860  
M-F 7:00 AM-11:00 PM CT  
[www.fidelity.com/ut](http://www.fidelity.com/ut)

### VOYA FINANCIAL

(800) 584-6001  
M-F 7:00 AM-9:00 PM CT  
Sat 7:00 AM-3:00 PM CT  
[utsaver.com/voya](http://utsaver.com/voya)

### LINCOLN FINANCIAL GROUP

(800) 454-6265 \* 8  
M-F 7:00 AM-7:00 PM CT  
[www.lfg.com/ut](http://www.lfg.com/ut)





**The University of  
Texas System**

OFFICE OF EMPLOYEE BENEFITS  
210 W. 7<sup>TH</sup> STREET  
AUSTIN, TEXAS 78701

## **ANNUAL ENROLLMENT IS JULY 15 - 31**

Important News About Your UT Benefits and Annual Enrollment is Enclosed.



**Annual Enrollment**  
[utbenefits.link/AE](https://utbenefits.link/AE)

For detailed plan information visit our website at  
[www.utsystem.edu/benefits](https://www.utsystem.edu/benefits)